



Enabling Digital and Direct Document Delivery within Healthcare





ETHERFAX's DirectFax™ solution allows Epic users to send patient healthcare records directly from Epic Print Services (EPS). High resolution, color documents are delivered digitally to recipients within seconds and with near-diagnostic image quality to help doctors and patients decide on the best care and treatment options.

3/13/2023 7:57 PM FROM: 4847870034

ETHERFAX

CARDIOLOGY REFERRAL

REFERRING PROVIDER

☒ GP ☐ NP ☐ ED
☐ Specialist (specify):

Name: Dr. Gabriel Beatriz

NP# is: 9876543210

Address: 101 Crawford's Corner Road

Suite 4120

Phone: 732-813-0990

Fax: 848-301-9202

Date: 3/23/23

TO: +14847870034 P. 1

ETHERFAX

PATIENT INFORMATION

First Name: Diaby

Last Name: Snider

MRN: 12345678 ☒ Male ☐ Female

DOB: (ddmmyy) 01/01/1990 ☒ Other:

Address: 124 Main Street

City: Big City State: MO

Zip code: 12345 Email: dsnyder@outlook.com

Cat: (977) 384-9866

Work: 848-301-9202

Language: ☐ Outpatient

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PHINE (877) 384-9866 FAX (848) 301-9202

MRI ORDERFORM

LOCATION ☐ Madison ☐ Clinton ☐ Springfield ☐ Dover

LAST NAME: Snider FIRST NAME: Diaby

ISSUED DATE: 3/3/23

7866

NARRATIVE SYMPTOM OR DIAGNOSIS
MRI of the right ankle without dye

ACD-IDCODE
A57215

SPECIAL INSTRUCTIONS

☒ ROUTINE ☐ URGENT (Send results to STAT) ☐ STAT (Send results immediately)

PRE-AUTH REQUIRED ☐ YES ☒ NO PRE-AUTH #

HEAR W/ & DYE	12101	MR PELVIC & DYE (LUTEROMUSCULUS)	12101
HEAR W/ DYE	12101	MR PELVIC & DYE	12101
LEFT W/ & DYE	12101	MR SHOULDER PELVIC & DYE	12101
LEFT W/ DYE	12101	MR SHOULDER PELVIC & DYE	12101
RIGHT W/ & DYE	12101	MR SHOULDER PELVIC & DYE	12101
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LEFT W/ & DYE	12101	MR SHOULDER PELVIC & D	

About ETHERFAX

Founded in 2009, ETHERFAX offers a secure document delivery platform and suite of applications widely used across a broad range of industries to digitize workflows and optimize business processes. As a digital cloud fax solution, ETHERFAX utilizes the Internet to manage all fax communications and eliminates the need for fax boards, media gateways and other antiquated telephony infrastructure. Fully supporting every major fax server, EMR/EHR, and fax-enabled application, ETHERFAX represents the largest and fastest fax transmission network worldwide.



How it Works

Our Epic integration uses the built-in print / fax interface that exists within Epic today. This allows ETHERFAX to meet you where you're at, allowing for integration and interoperability without asking you to change your workflows. Through our Epic Connection Hub integration, we deliver our best in KLAS solution directly to Epic users. This allows you to securely transport critical healthcare and business information via the ETHERFAX Secure Exchange Network (SEN) and ecosystem.



Guaranteed Security

The ETHERFAX Secure Exchange Network (SEN), is a patented Infrastructure-as-a-Service solution. ETHERFAX SEN is the world's largest fax network, leveraging hybrid cloud technology to provide 100% secure communications. ETHERFAX's DirectFax solution via SEN enables users guaranteed security and data protection, as ETHERFAX services operate in a HIPAA and SOC 2® compliant environment that is both HITRUST CSF® and PCI DSS certified.



App Integrations

For users who integrate via the [Epic Connection Hub](#) solution, ETHERFAX delivers a response directly to the originating Epic system, allowing you to monitor your document delivery and fax status from within Epic. Now, users can get rid of their expensive on-premise fax server and enjoy all of the benefits of cloud-based faxing without having to change a single workflow.

Alternatively, users can utilize a solution that we call ERIS®, which is our [ETHERFAX Remote Integration Solution](#). ERIS is an on-premise hosted solution, but it is not a local fax board or server. Rather, it is a small, dockerized container solution that gives you full control and does not require any firewall changes. This solution is also fully supported in the Epic Connection Hub.

1 Epic Direct Integration

- Uses Epic's built-in print/fax interface, monitor fax progress and status from within Epic.
- Delivers faxes directly to ETHERFAX
- Send high-resolution, digital healthcare records instantly and securely

ETHERFAX Services

- Existing web services support Epic job format
- Delivers response directly to originating Epic system

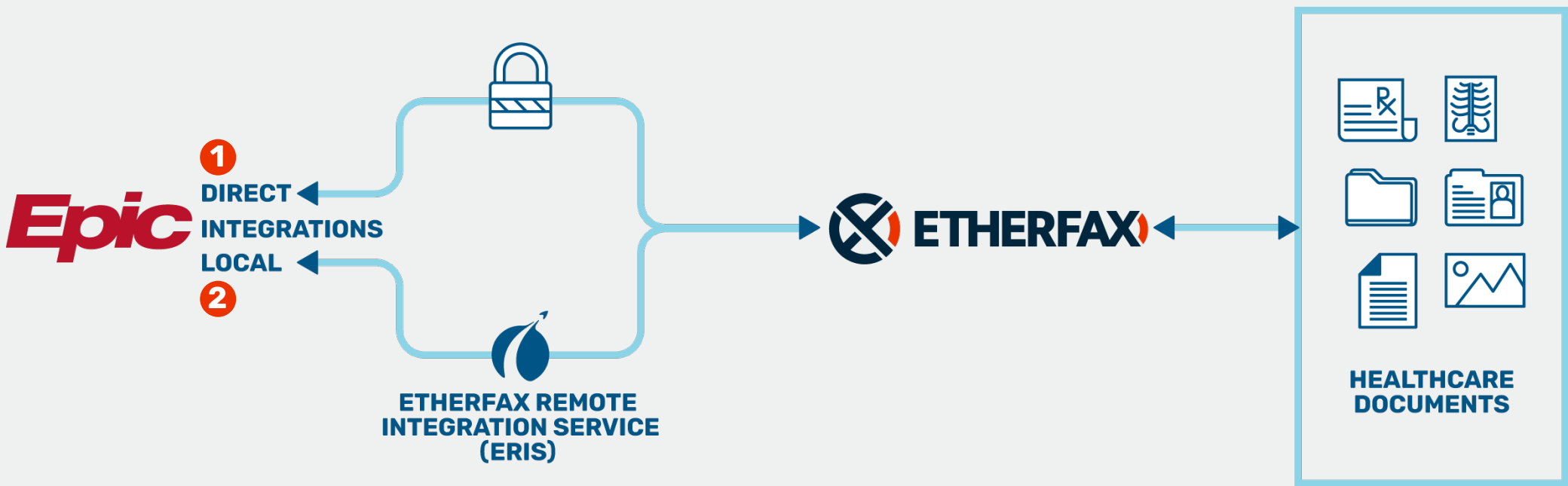
**Requires firewall modification*

2 Epic Fax API

- Uses Epic's built-in print/fax interface, monitor fax progress and status from within Epic.
- Delivers faxes directly to ETHERFAX or Local EDM
- Requires no firewall changes

ETHERFAX Services

- Existing web services support Epic job format
- Delivers response directly to originating Epic system



Why ETHERFAX via Epic Connection Hub

The integration allows you to either consolidate or eliminate complex and resource-constrained fax environments, and reduce the associated costs of those environments. The integrated Epic Connection Hub solution offers you the benefit of exchanging high-resolution documents without the need for a fax server and integrates directly with your existing Epic workflows.

ETHERFAX's solutions come with built-in security and maintains HITRUST Certification and HIPAA compliance for all documents that traverse the ETHERFAX ecosystem and our Secure Exchange Network (SEN).



Superior Uptime and Business Continuity

ETHERFAX's cloud-based secure document delivery platform manages peak overflow fax operations and eliminates busy signals associated with traditional telephony infrastructure, enabling business continuity for healthcare organizations across the country. ETHERFAX SEN features built-in redundancy and eliminates the need for phone lines, fax boards, and servers. As an infrastructure-as-a-service platform, ETHERFAX DisasterRecovery (DR) can be easily configured to provide immediate failover of fax communications and ensure uptime even when existing telephony equipment fails (such as fax boards, PRI lines, servers, and applications).



Highlights

- ✓ Supports digital and traditional fax systems
- ✓ Uses Epic's built-in print/fax interface
- ✓ Monitor fax progress and status from within EPIC
- ✓ Cover page included
- ✓ Color, high-resolution documents
- ✓ HITRUST CSF® Certified
- ✓ PCI DSS Level 1 Certified
- ✓ KLAS-Digital Fax 2019 – Top Rated Performer
- ✓ No fax server or fax infrastructure required



24/7 Customer and Technical Support

ETHERFAX has several support teams located throughout North America that are available 24/7 to answer any questions. The support team maintains full control over any unforeseen complications and provides real-time updates on [ETHERFAX's status page](#).



Ready to replace fax with ETHERFAX?

Contact us to get started.

- Call (877) 384-9866
or (732) 813-0990
- Speak with an ETHERFAX
representative now



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